

Appendix 1 Transformation Board Update January 2019

Highlight Report

Project:	'Maximising Independence & Wellbeing'	Lead: Sheila Smith	Likelihood of achieving outcomes	Green
Reporting period: Jan-June 2018	Project Phase: Implementation		Likelihood of achieving cashable savings/income (if applicable)	Amber

1. Progress:

- Much improved budget position with good delivery against most MTFP savings and growth incorporated to give a more sustainable base. Overspend on adult social care reduced from £5.2Million in 2016/17 to £1.57 million in 2017/18, and currently projecting to deliver within budget 2018/19.
- Replacement of AIS with LAS progressing well, although data migration issues have pushed Go Live from February to March and extra resources have been required to address them.
- Staff engagement group established
- Consultation on restructuring of Adults Support & Safeguarding complete. Staff response generally supportive
- Within the restructure we have identified resources that will be moved to SPA to further enhance our ability to resolve cases at first point of access

3. Risks:

- Limited resources and staff capacity for transformation projects (in P&C and corporately) mean progress may be slower or delivery less successful;
- Residential and home care providers under severe pressure due to cost increases and constrained commissioning budgets. May lead to increased prices, lack of capacity and reduced quality and continued risk of market failure,
- There remain significant risks associated with the financial stability of the provider market, particularly given the Budget announcement of a 4.9% increase in the National Living Wage and the potential impacts of Brexit on the employment market.
- AIS replacement consumes most of the available one- off resources and change capacity without delivering sufficient process or cultural change

- Simplified assessment being developed in SPA
- Internal and external communications strategy agreed and well received by staff engagement group
- New share point intranet site to communicate with staff now live
- Commissioning of strengths-based training programme for staff underway
- Scoping of project on reviews underway

- Assistive Technology – NSC successfully awarded £65k from CCG Transformation Project to support AT pilots. Three emerging projects:
 - At Tamar Court Extra Care with Sparks Compass and Alliance, based around voice-activated technology (e.g. Alexa).
 - Wireless-enabled solutions, focussing on domiciliary care in rural area with CISCO and Notaro.
 - Sycamore House Dementia Care Home with Shaw Care, movement and sound activated sensor monitoring devices to prevent falls and nursing interventions.

- Shared Lives development plan finalised, and Governance Board established to monitor developments

- Accommodation options-
:Extra Care
 - Tamar Court 28 units delivered in 2018,
 - Yatton 30 units planned for 2019/20
 - Diamond Court extension 22 units 2019/20
 - :Supported Living Services
 - Grove Park 10 units delivered in 2018
 - Clifton Road 8 units Feb 2019

- Merged BNSSG CCG creates opportunities and risks. A BNSSG wide approach to commissioning may be unfavourable compared to existing arrangements, including share on section 117 (mental health after care) cases.
- Government continues to postpone proposals for sustainable funding for social care
- Data migration issues mean delays or additional costs to LAS implementation
- Potential for mobile working and efficiencies reduced by limitations of LAS mobile version
- Future demographic pressures, actual increase in over 75 population in North Somerset averaged 1.5% per annum in last six years, by 2025 the rise in predicted over 75 years population is estimated to be 5.7% per annum.
- BCF Delayed Discharge performance targets not currently being met.

4. Dependencies:

- Sufficient capacity in both operational and support services to deliver projects alongside business as usual
- Inter-dependencies with Healthier Together STP, including Healthy Weston programme;
- BNSSG wide re-procurement of community health services could significantly impact integrated locality delivery;
- Inter-dependencies with elements of children’s programme, including replacement of children’s finance system
- BREXIT – DOH contingency planning for ‘No Deal’ Brexit

<ul style="list-style-type: none"> • Better Care Fund and subsequent Winter Funding Grants deployed with full BNSSG support • Home from Hospital additional post to support discharges • VANS additional post to map Voluntary Sector and commissioned services on NSOD • Proud to Care Bonus launched for Strategic Partners carers to reduce carer turnover currently c 40% • BNSSG STP Workforce leads to fund Project Manager post (£60k) hosted by NSC commissioning to scope BNNSG Building Capacity in Domiciliary care project sponsored by GH. 	
<p>2. Benefits since last report:</p> <ul style="list-style-type: none"> • Overspend eliminated as detailed above • Improved staff morale as seen in staff survey results • Additional funding awarded for Winter Pressures and Specific award of funding for dedicated projects in AT and Domiciliary Care Capacity Planning. 	<p>6. To do (next period):</p> <ul style="list-style-type: none"> • Complete ASC restructure • Develop performance management framework • Monitor winter pressure plans • Monitor saving plan activities • Complete implementation of LAS, including data migration and staff training programme • Commission strengths-based training programme to run in latter half of 2019 • Improve public information to ensure it is consistent with the vision • Brexit Contingency Planning • Utilisation of Winter Grant funding to stabilise Care Markets to avoid market failure risks. • Finalise reviews project and agree timing, bearing in mind inter-dependency with LAS • Review assistive technology pilots • Continue to develop accommodation options including new care home capacity and develop action plan with Adult Care Scrutiny Committee to deliver new capacity to meet demographic demands • CQC inspection of Shared Lives service Feb 2019
<p>5. Resources Consumed:</p> <ul style="list-style-type: none"> • AIS replacement payments to Agilisys • Additional costs to mitigate data migration issues • NSC project and backfill costs • Significant staff time 	
<p>7. Decisions required from Transformation Board:</p> <p>Note:</p> <ol style="list-style-type: none"> Progress on programme and ongoing risks. Possible need to bring forward future bids for capital or one-off funding to progress some elements of the programme e.g. assistive technology and accommodation schemes, depending on the availability of government grants. 	

